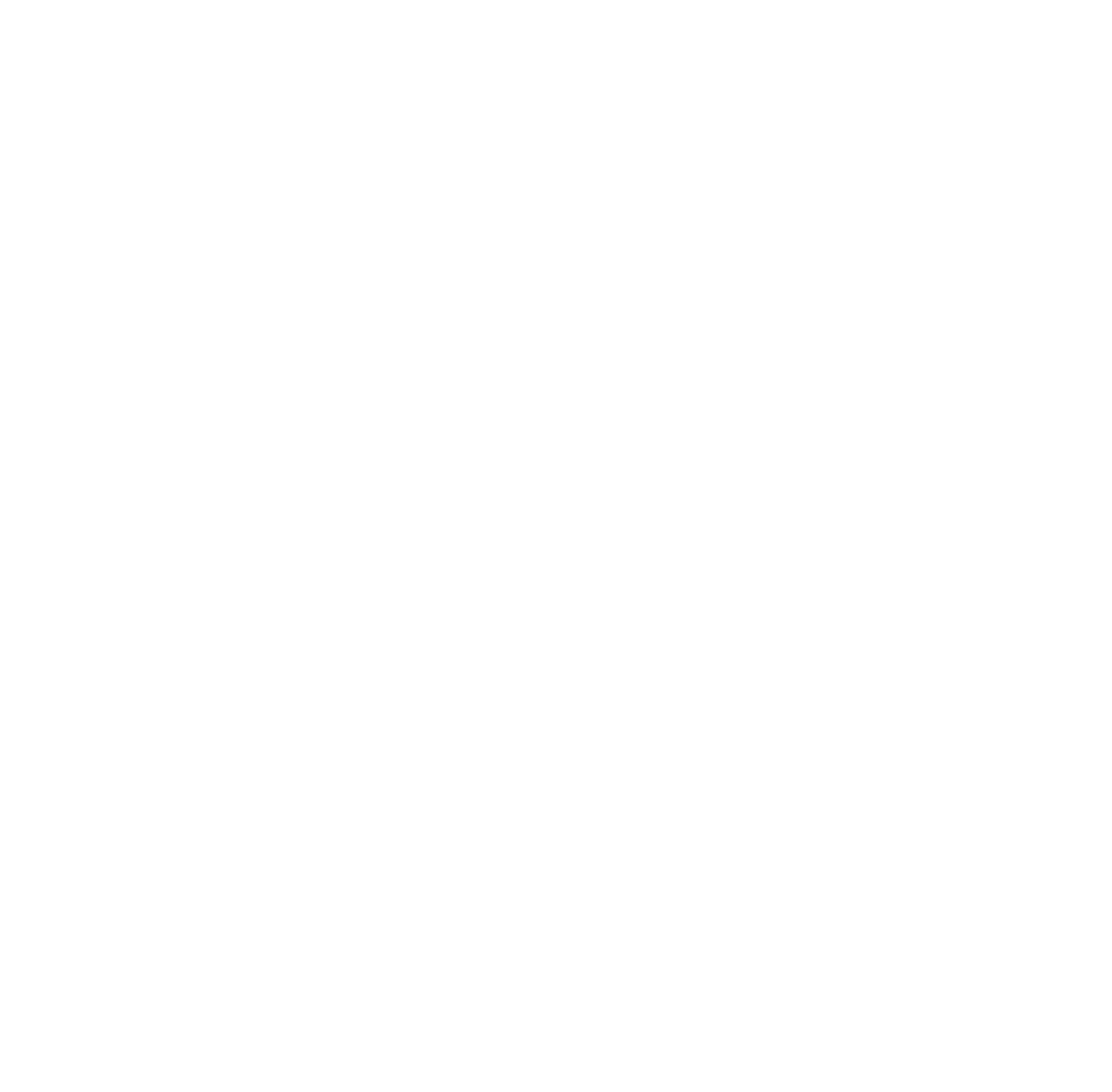
Practice Learning and Development Trainer - Volunteer



Volunteer Role Description

**Aim or goal of position:**

To support the mandatory Violence and Aggression Training for Highland Hospice Clinical staff groups. This is an initial 2 day training course for clinical staff who have not completed Violence & Aggression Training before, then an ongoing one day annual refresher.

**Main responsibilities & suggested activities:**

* Assist in the delivery of the scripted PowerPoint presentation
* Assist in the delivery and sign off of the specific disengagement physical moves required for clinical staff
* Administration of the courses – including bookings, completion of training records, setting up of training room

**Skills / attributes and/or qualification(s) required:**

* Previous experience in providing face to face training would be an advantage
* Physically active
* Have a sound understanding of violence and aggression situations / support

**Benefits to the volunteer:**

* Opportunity to work as part of a great team
* Meeting the wider clinical teams of the hospice
* Imparting knowledge to others
* Learning more about violence and aggression as delivered by Highland Hospice

**When:** 10th, 11th, 25th February, 24th March, 2nd April, 20th May, 26th August, 16th, 17th, 22nd September, 8th October, 12th November

**Length of commitment sought:** Each training day runs from 0830 – 1600hrs including set up and tidy up.

**Training:**

Online Modules:

• Moving and Handling Training inanimate objects approx. 30 minutes

• Cyber Security and GDPR – approx. 30 minutes

• Fire Safety Awareness for Volunteers – approx. 30 minutes

Shadowing of the Violence and Aggression Training Course will be required until comfortable to deliver part of the training with supervision. Ultimately leading to delivery without constant supervision when able**.**

**Work site**: Highland Hospice, Ness House, 1 Bishops Road, Inverness, IV3 5SB

**Role supervisor(s):** Jude Scott

**For further information and application contact the Volunteer Office on 01463 227902 or email volunteer@highlandhospice.org.uk**